







SEARCH

STAMFORD | AvK / Service / Warranty



Cummins Generator Technologies offers highly competitive warranty on all STAMFORD® and AvK® products.

Standard base warranty:

S-range products come with a premium 3-year support as standard. Other product ranges have warranty support specific to the application requirements, allowing increased duration for stand by and additional storage period for marine at no extra cost.

For specific warranty coverage information, please find warranty statement reference below and contact your local service regional office for more information or contact us below.

We understand that your projects don't always start from day 1 of delivery so we can arrange with you to delay your warranty until your alternator is ready to begin performing. For marine industries this means a 12 month warranty can begin anytime within the first 36 months after purchase, for standby applications this is 24 months in 30 and for prime power/continuous applications the 12 month warranty can begin anytime within 18 months.

How do I get information on my STAMFORD® and AVK® product warranty coverage?

Please contact the warranty team

✓ for any queries on warranty coverage.

Benefits of alternator warranty with STAMFORD | AvK:

- Offers competitive warranty duration as a standard with the sale of product
- Tailored duration of warranty coverage to meet specific unit requirements
- Coverage of costs against warrantable failures *(details warranty statement for limitations)
- Efficient repair or replacement to minimise downtime
- Technical support if required over the phone
- World class CGT customer support assistance with any issue
- Minimized downtime with repairs completed by factory-trained technicians using genuine Cummins parts.

Extended warranty

For information on what our extended warranty options are please contact your local regional office or our team below.

Warranty expiration

Please contact us ve to find out when the warranty on your alternator expires send us your serial number.